

Quality policy

We determine internal and external issues and consider the needs and expectations of our interested parties.

We determine and realize our customer's individual requirements. Our products are developed with the focus on optimum customer benefit. We obtain information about customer satisfaction and derive improvements therefrom.

We are committed to complying with legal provisions, especially regarding environmental and occupational health and safety, and to working in line with technical requirements and economic principles.

Compliance with the requirements of the Integrated Management System and continuous improvement thereof is the obligation and task of **each** member of staff. Active participation is expected from each and every employee.

Via information and training, we intend to advance all employees and motivate them to participate proactively in view of continuous improvement in their environmental, quality and occupational health and safety awareness.

We realize our products based on high quality and environmental standards. Besides the generation of an appropriate profit, all our processes are also focused on:

- avoiding or reducing environmental pollution,
- protecting our employees against detrimental effects,
- risk - based thinking,



01.07.2022, Holger Ketterer
COO SGB – SMIT GmbH

This group-wide company policy may be supplemented at the various locations by additional policies.
During the Management Review once per year the company policy will be checked and if necessary updated.

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Sub process	General	90.10.00-00.001	X
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